

Our mission is to serve and advocate for older adults, adults with disabilities and caregivers by supporting their independence, dignity, and quality of life.

The Area Agency on Aging of Northwest Michigan is the place to turn to when needing assistance with complex issues. We help people access the services and programs they need to remain living in their own home or with a caregiver for as long as possible.

Designated as an Area Agency on Aging in 1974, the Area Agency on Aging of Northwest Michigan is a private, non-profit 501(c)3 organization.

We are part of a national network of Area Agencies on Aging and a leader in aging services in the ten-county region we serve which includes Antrim, Benzie, Charlevoix, Emmet, Grand Traverse, Kalkaska, Leelanau, Manistee, Missaukee, and Wexford counties.

Eligibility and costs for services are based on several factors including age, medical needs, financial guidelines and availability of funding.

Call us to talk about your specific situation and needs.

The Area Agency on Aging of Northwest Michigan receives funding through the Bureau of Aging, Community Living, and Supports, county units of government and donations from participants, caregivers and the general public. Services through the MI Choice Medicaid Waiver and Community Transitions Programs are paid for by the Michigan Department of Health and Human Services and the Centers for Medicare and Medicaid Services.



Contact us to see how we may help.

(231) 947-8920 | (800) 442-1713
info@aaanm.org | www.aaanm.org
1609 Park Drive
PO Box 5946
Traverse City, Michigan, 49696

Information and Referral

Connects older adults, family members and caregivers with a wide range of resources and services to support aging needs. Caring and trained Access and Eligibility Specialists are available by telephone, telehealth and e-mail.

Options Counseling

Offers unbiased support to discuss complex aging needs, explore options for assistance, and create a plan. We help you identify long term care needs and options while also helping you understand healthcare decisions, care settings and end of life planning.

Caregiver Support

Supports individuals experiencing caregiving challenges and stress, and with proactive planning for future needs such as housing, finances, healthcare decision making and long term care.



Care Management Program

Empowers individuals to live at home rather than a nursing facility. Must be 60 years of age or older, have difficulties performing activities of daily living, and need assistance coordinating community resources. Experienced nurses and social workers help individuals identify personal needs and develop a plan of care.

MI Choice Medicaid Waiver Program

Provides individuals with care and services to live in the community rather than a nursing facility. Must be 18 years or older, eligible for nursing home admission and qualify for Medicaid to pay for long term care.

Community Transition Services

Assists individuals 18 or older with moving from a nursing facility back into a home setting. Must be eligible to have Medicaid pay for long term care services.



Medicare/Medicaid Assistance

Provides unbiased counseling about health benefit plans including Medicare Part D drug plans. Our counselors are specialists trained in Medicare law and regulations and are not associated with any health plan.

Long Term Care Ombudsman

Advocates on your behalf when you have care concerns in a nursing facility or adult foster care home. We can also discuss alternative long term care options with you.

Classes and Resources

Visit our website for a wide range of well-being and caregiver classes. We also provide information and access to a variety of helpful caregiver tools and resources. www.aaanm.org.