

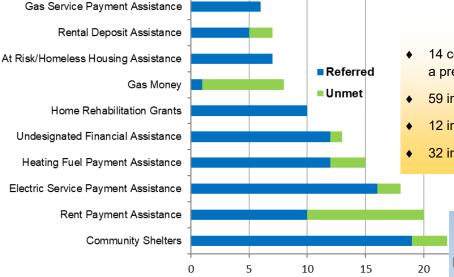
# CALL 2-1-1 Quarterly Data Report October - December 2022

# Charlevoix & Emmet Counties



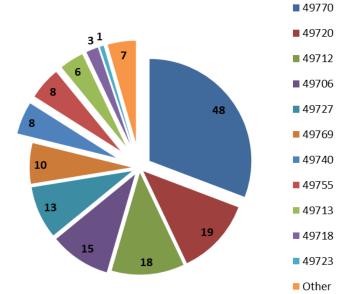
#### ■ Calls ■ Web Searches 160 140 120 100 92 65 80 35 60 40 20 55 48 53 0 October November December

# **Top 10 Service Requests**



#### 12 **Top 5 Unmet Requests** 10 10 8 6 6 3 3 ٥ Rent Payment Heating Fuel Gas Money Homeless Motel Community Assistance Vouchers Shelters Payment Assistance

### **Contacts by Zip Code**



# **Additional Contact Statistics**

- 14 contacts involved a household with children ages 0-5 or a pregnant woman
- 59 individuals stated currently receiving SNAP benefits
- 12 individuals/household members identified as a veteran
- 32 individuals served age 60 or older

# Top 5 Agency Referrals

Michigan Dept. of Health & Human Services - 40 Salvation Army - Petoskey - 32

Northwest Michigan Community Action Agency - 26

The Nehemiah Project - 14

Michigan State Housing Development Authority - 10

#### **Resource Database Updates**

In the first quarter of FY23, CALL completed the annual review and update of resource records for 19 agencies in Charlevoix & Emmet counties - 15% of the total resource records for the counties.