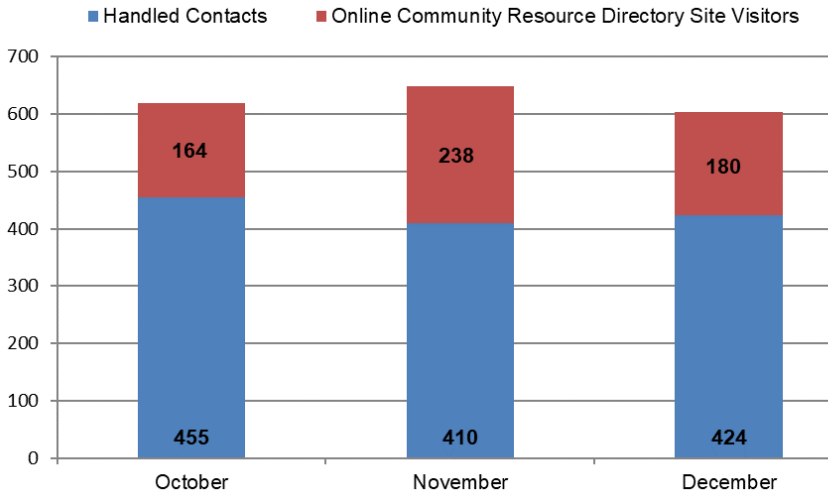
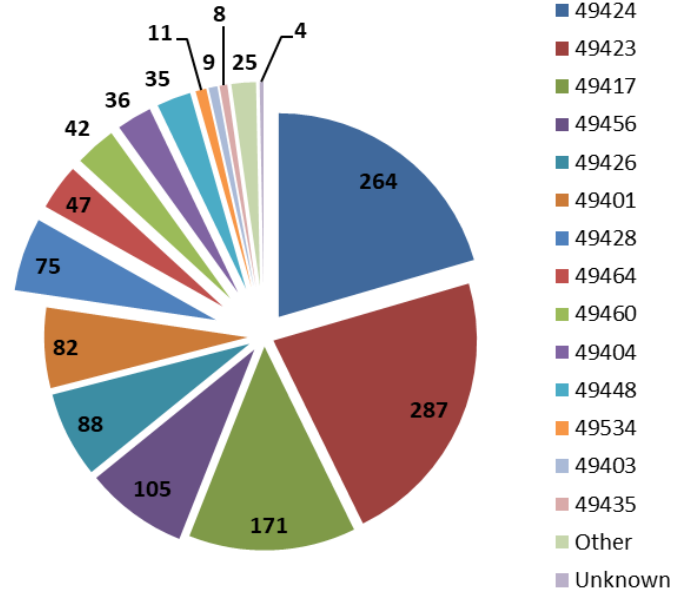


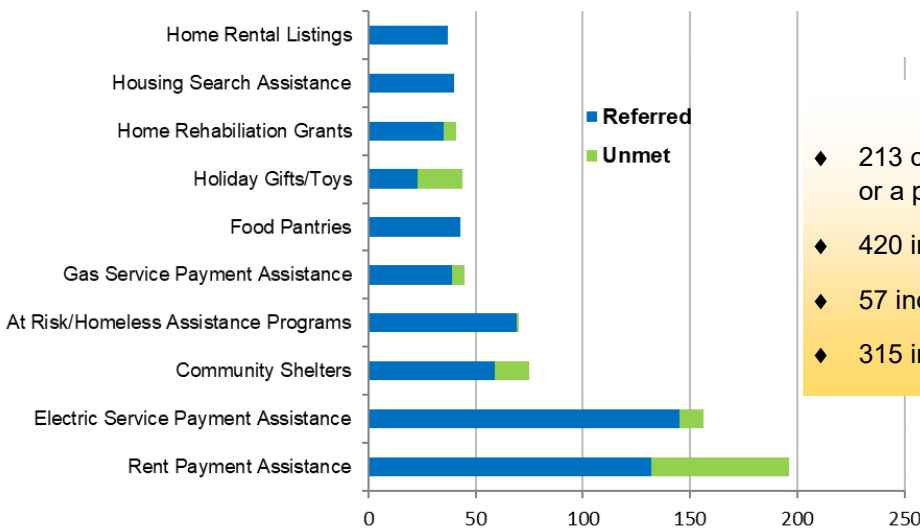
Monthly Contacts



Contacts by Zip Code



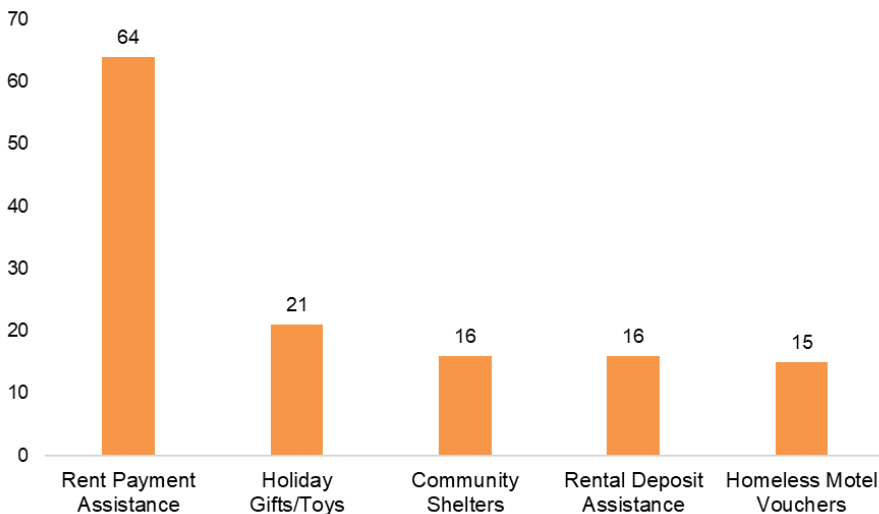
Top 10 Service Requests



Additional Contact Statistics

- ◆ 213 contacts involved a household with children ages 0-5 or a pregnant woman
- ◆ 420 individuals stated currently receiving SNAP benefits
- ◆ 57 individuals/household members identified as a veteran
- ◆ 315 individuals served age 60 or older

Top 5 Unmet Requests



Top 10 Agency Referrals

- * Mich. Dept. of Health & Human Services - 250
- * Good Samaritan Ministries - 190
- * Ottawa County Community Action Agency - 145
- * Love in Action of the Tri-Cities - 78
- * Love INC of Northeast Ottawa - 60

This quarter CALL completed the annual review/update of resource records for **45** agencies in Ottawa County - **22%** of the total agency records for the county.

In addition, **2** new agencies and **5** new programs were added to the community resource directory.