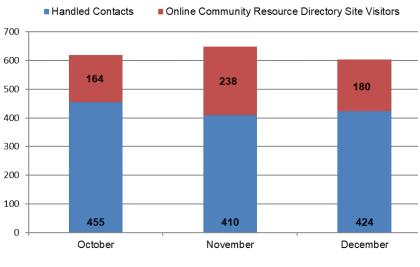


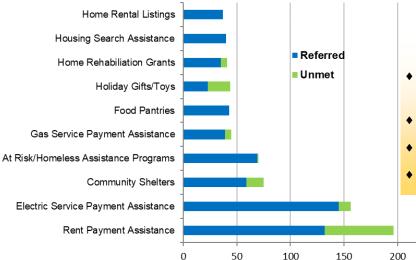
# CALL 2-1-1 Quarterly Data Report October - December 2022

# Ottawa County and the City of Holland in Allegan County

## **Monthly Contacts**



### **Top 10 Service Requests**



70

60

50

40

30

20

10

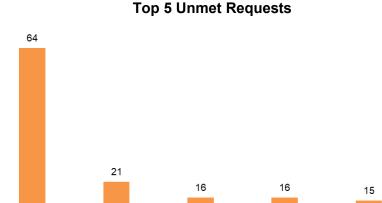
0

Rent Payment

Assistance

Holiday

Gifts/Toys



Community

Shelters

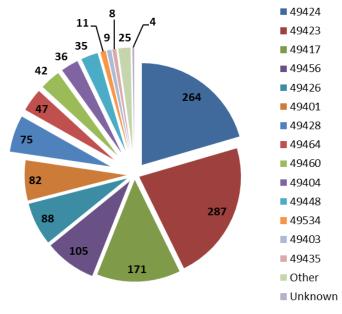
Rental Deposit

Assistance

Homeless Motel

Vouchers

Contacts by Zip Code



#### Additional Contact Statistics

- 213 contacts involved a household with children ages 0-5 or a pregnant woman
- 420 individuals stated currently receiving SNAP benefits
- 57 individuals/household members identified as a veteran
- 315 individuals served age 60 or older

#### Top 10 Agency Referrals

- <sup>250</sup> \* Mich. Dept. of Health & Human Services 250
  - Good Samaritan Ministries 190
  - \* Ottawa County Community Action Agency 145
  - \* Love in Action of the Tri-Cities 78
  - Love INC of Northeast Ottawa 60

This quarter CALL completed the annual review/ update of resource records for **45** agencies in Ottawa County - **22%** of the total agency records for the county.

In addition, **2** new agencies and **5** new programs were added to the community resource directory.