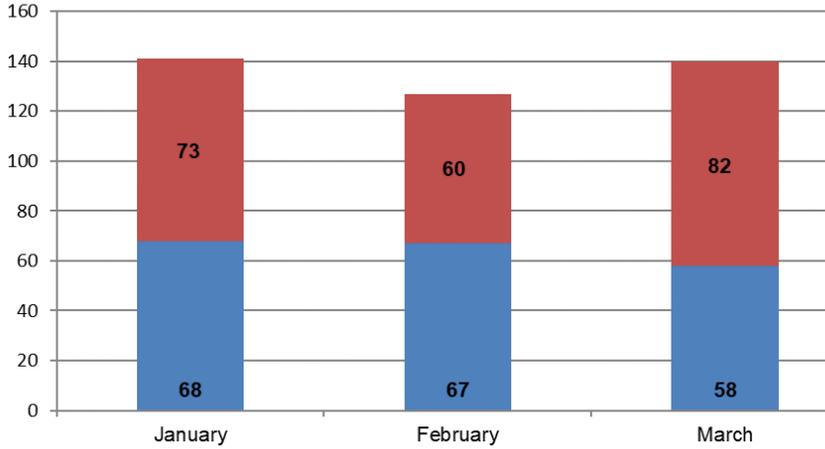
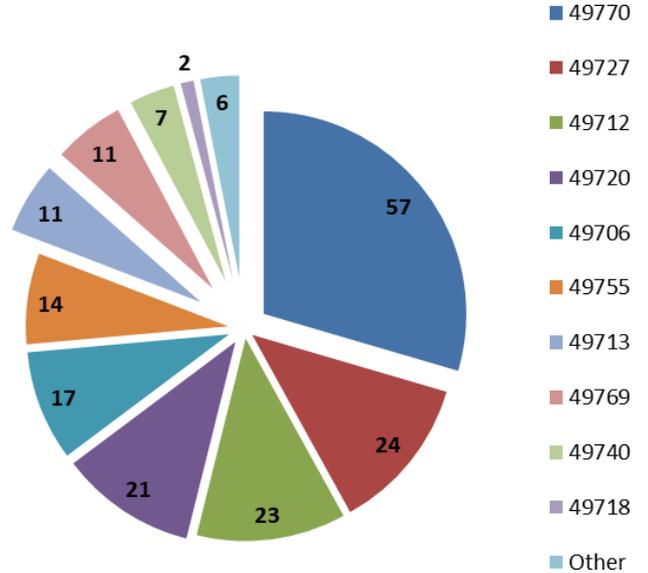


Monthly Contacts

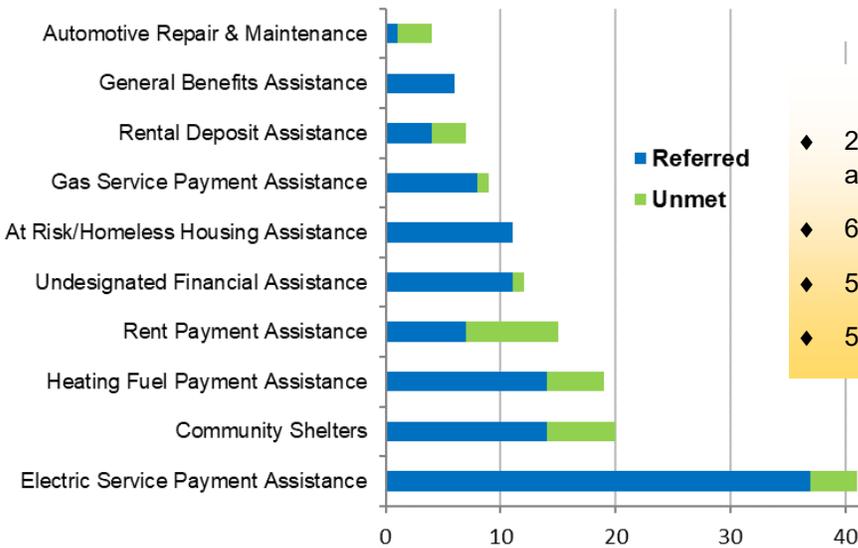
■ Calls ■ Web Searches



Contacts by Zip Code



Top 10 Service Requests



Additional Contact Statistics

- ◆ 25 contacts involved a household with children ages 0-5 or a pregnant woman
- ◆ 65 individuals stated currently receiving SNAP benefits
- ◆ 5 individuals/household members identified as a veteran
- ◆ 51 individuals served age 60 or older

Top 5 Agency Referrals

- Michigan Dept. of Health & Human Services - 48
- Salvation Army - Petoskey - 40
- Northwest Michigan Community Action Agency - 36
- The Nehemiah Project - 10
- Michigan State Housing Development Authority - 7

Resource Database Updates

In the second quarter of FY23, CALL completed the annual review and update of resource records for 35 agencies in Charlevoix & Emmet counties - 28% of the total resource records for the counties.

Top 5 Unmet Requests

