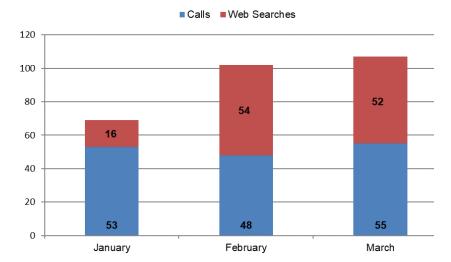
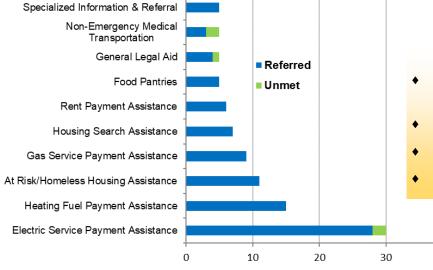
CALL 2-1-1 Quarterly Data Report January - March 2023

Manistee County

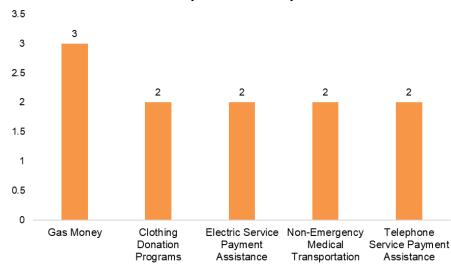
Monthly Contacts



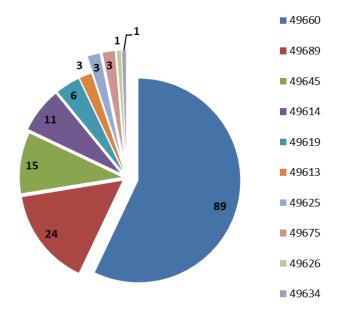
Top 10 Service Requests



Top 5 Unmet Requests



Contacts by Zip Code



Additional Contact Statistics

- 12 contacts involved a household with children ages 0-5 or a pregnant woman
- ♦ 64 individuals stated currently receiving SNAP benefits
- 8 individuals/household members identified as a veteran
- ♦ 54 individuals served age 60 or older

Top 5 Agencies Referred

- * FiveCAP
 - * Michigan Dept. of Health and Human Services
 - * Northwest Michigan Community Action Agency
 - * Salvation Army Mason/Oceana
 - TrueNorth Community Services

Community Resource Directory Updates

In the 2nd quarter of FY23, CALL completed the annual review/update of resource records for **15** agencies in Manistee County - **22%** of the total agency records for the county.

In addition, **1** new program in Manistee was added to the community resource directory.