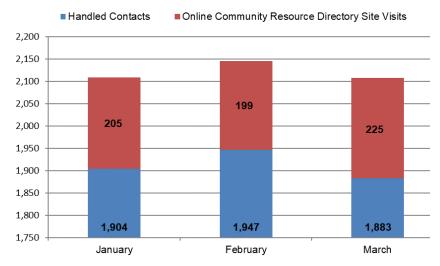
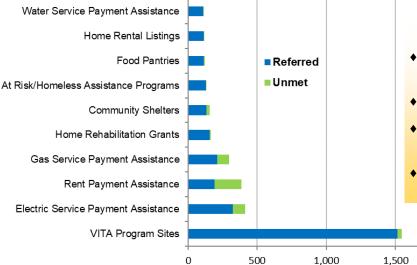
CALL 2-1-1 Quarterly Data Report January - March 2023

Muskegon County

Monthly Contacts

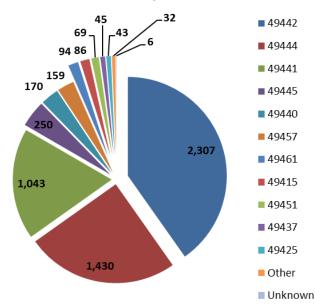


Top 10 Service Requests



250 **Top 5 Unmet Requests** 196 200 150 100 83 43 50 31 0 Rent Payment Electric Service Gas Service Homeless Motel VITA Program Assistance Payment Payment Vouchers Sites Assistance Assistance

Contacts by Zip Code



Additional Contact Statistics

- 638 contacts involved a household with children ages 0-5 or a pregnant woman
- ♦ 2,272 individuals stated currently receiving SNAP benefits
- 376 individuals/household members identified as a veteran
- 2,136 individuals served age 60 or older

Top 10 Agency Referrals

- * Goodwill Industries of West Michigan 1,356
- Michigan Dept. of Health & Human Services 669
- Mid Michigan Community Action Agency 431
- Community enCompass 349
- * Salvation Army Muskegon—244

This quarter CALL completed the annual review/ update of resource records for **46** agencies in Muskegon County - **23**% of the total agency records for the county.

In addition, **2** new agencies and **2** new programs were added to the community resource directory.