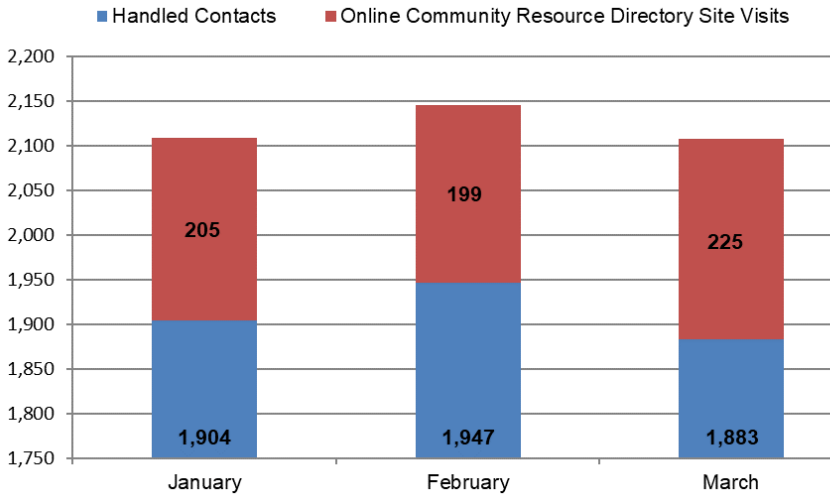
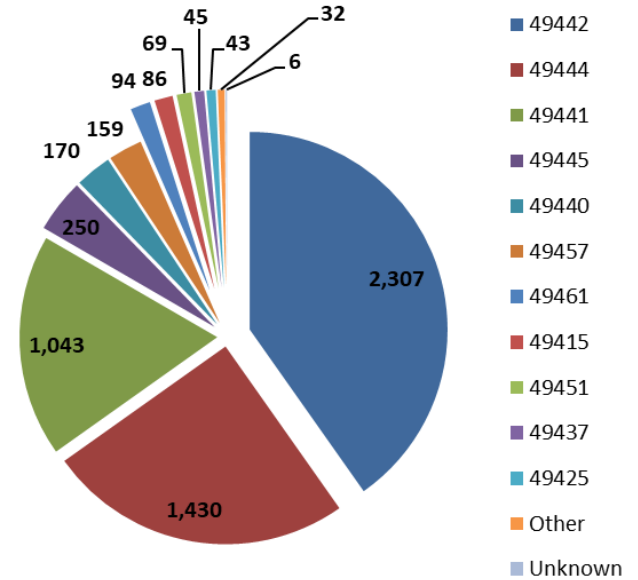


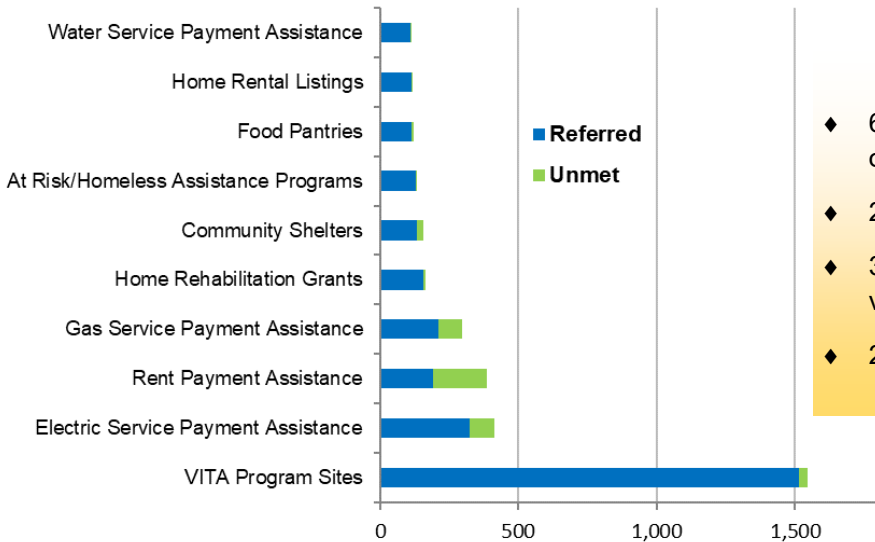
Monthly Contacts



Contacts by Zip Code



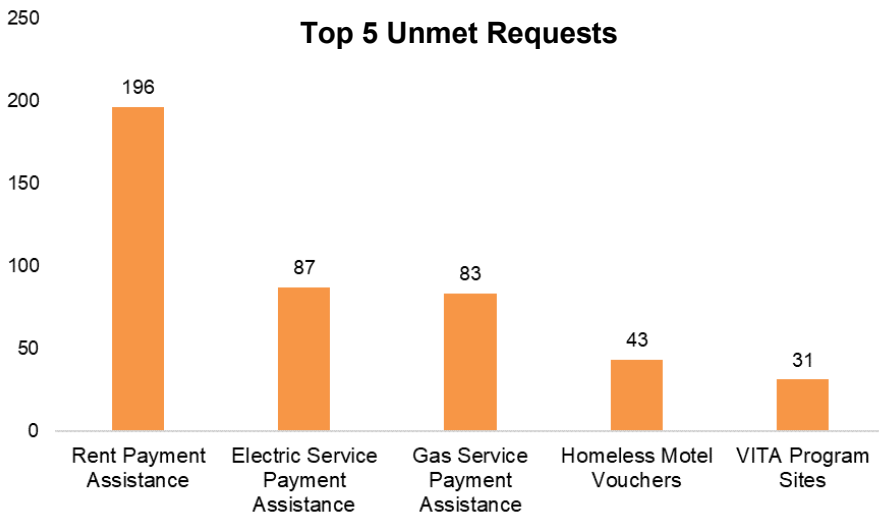
Top 10 Service Requests



Additional Contact Statistics

- ◆ 638 contacts involved a household with children ages 0-5 or a pregnant woman
- ◆ 2,272 individuals stated currently receiving SNAP benefits
- ◆ 376 individuals/household members identified as a veteran
- ◆ 2,136 individuals served age 60 or older

Top 5 Unmet Requests



Top 10 Agency Referrals

- * Goodwill Industries of West Michigan - 1,356
- * Michigan Dept. of Health & Human Services - 669
- * Mid Michigan Community Action Agency - 431
- * Community enCompass - 349
- * Salvation Army - Muskegon—244

This quarter CALL completed the annual review/update of resource records for **46** agencies in Muskegon County - **23%** of the total agency records for the county.

In addition, **2** new agencies and **2** new programs were added to the community resource directory.