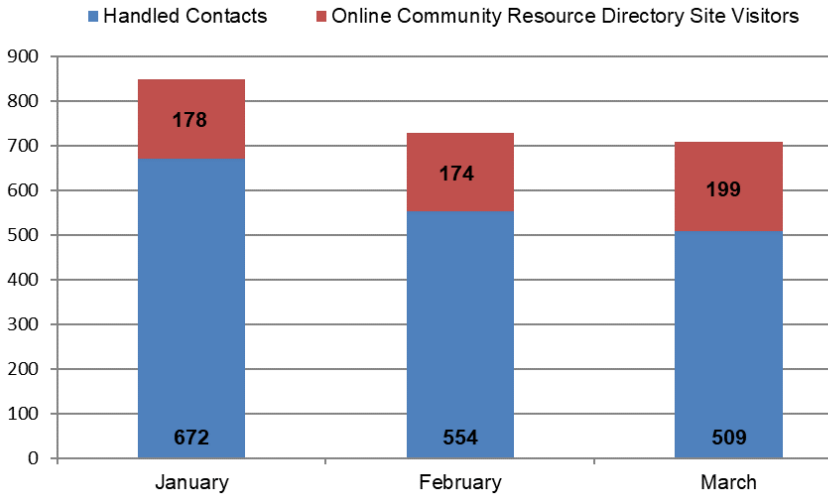
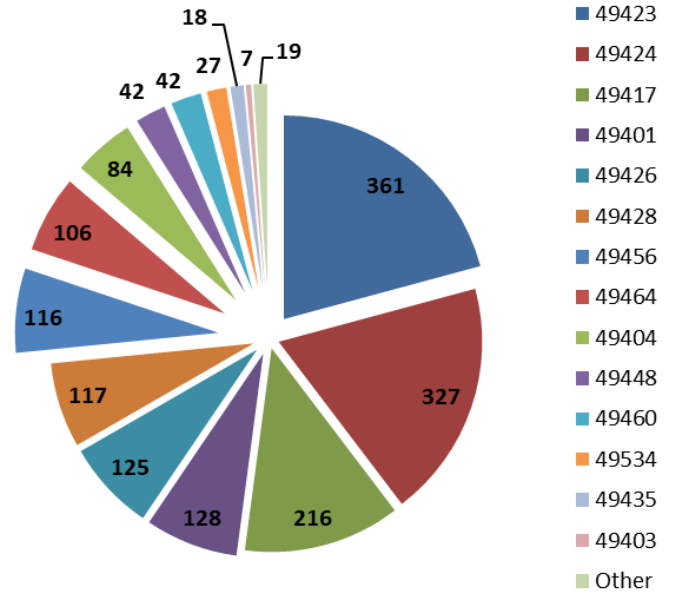


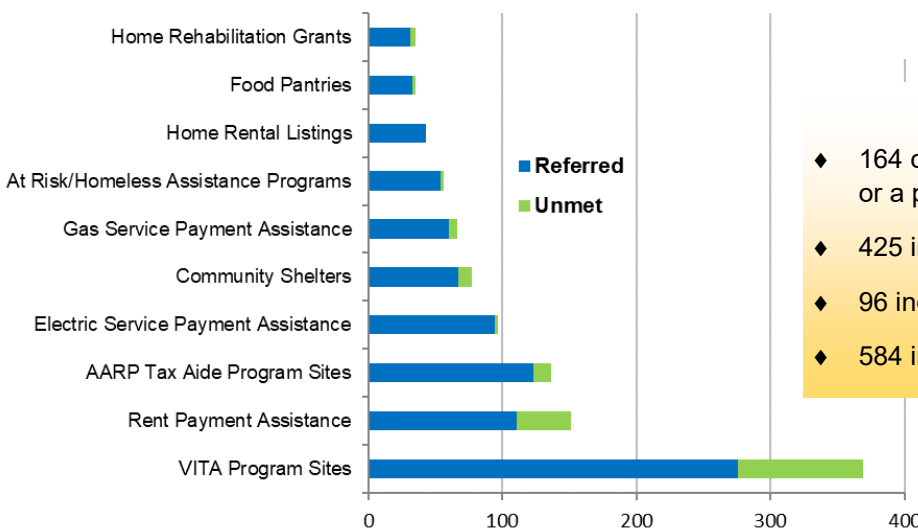
Monthly Contacts



Contacts by Zip Code



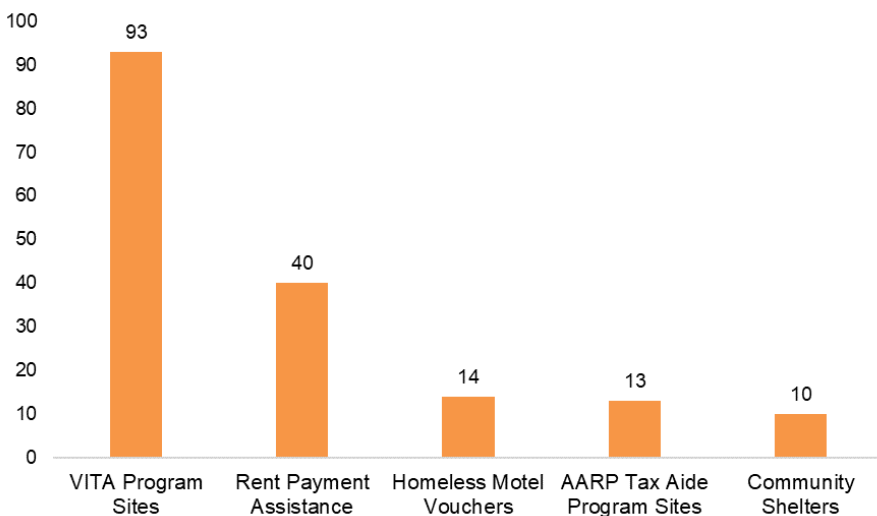
Top 10 Service Requests



Additional Contact Statistics

- ◆ 164 contacts involved a household with children ages 0-5 or a pregnant woman
- ◆ 425 individuals stated currently receiving SNAP benefits
- ◆ 96 individuals/household members identified as a veteran
- ◆ 584 individuals served age 60 or older

Top 5 Unmet Requests



Top 10 Agency Referrals

- * Mich. Dept. of Health & Human Services - 209
- * Good Samaritan Ministries - 170
- * Community Action House - 131
- * West Michigan Collegiate Partnership - 129
- * Ottawa County Community Action Agency - 110

This quarter CALL completed the annual review/update of resource records for **37** agencies in Ottawa County - **18%** of the total agency records for the county.

In addition, **2** new programs were added to the community resource directory.