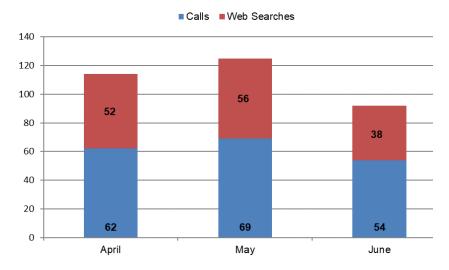
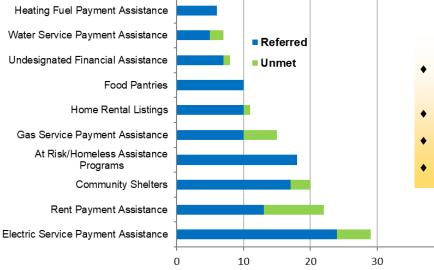
CALL 2-1-1 Quarterly Data Report April - June 2023

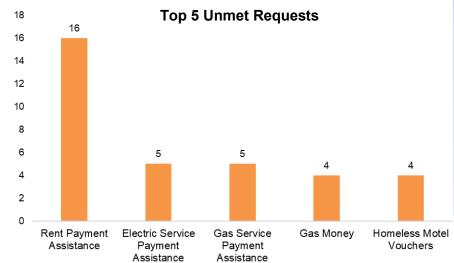
Charlevoix & Emmet Counties

Monthly Contacts

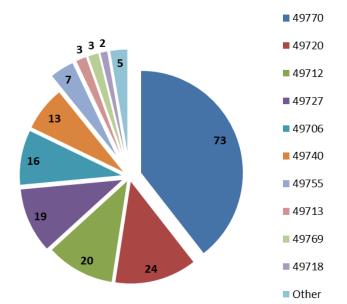


Top 10 Service Requests





Contacts by Zip Code



Additional Contact Statistics

- 18 contacts involved a household with children ages 0-5 or a pregnant woman
- 58 individuals stated currently receiving SNAP benefits
- ♦ 6 individuals/household members identified as a veteran
- 53 individuals served age 60 or older

Top 5 Agency Referrals

Northwest Michigan Community Action Agency - 49

Salvation Army - Petoskey - 36

Michigan Dept. of Health & Human Services - 31

Michigan State Housing Development Authority - 10

The Nehemiah Project - 10

Community Resource Directory Updates

In the third quarter of FY23, CALL completed the annual review and update of resource records for 18 agencies in Charlevoix & Emmet counties - 15% of the total resource records for the counties. In addition, two agencies were added to the community resource directory.