

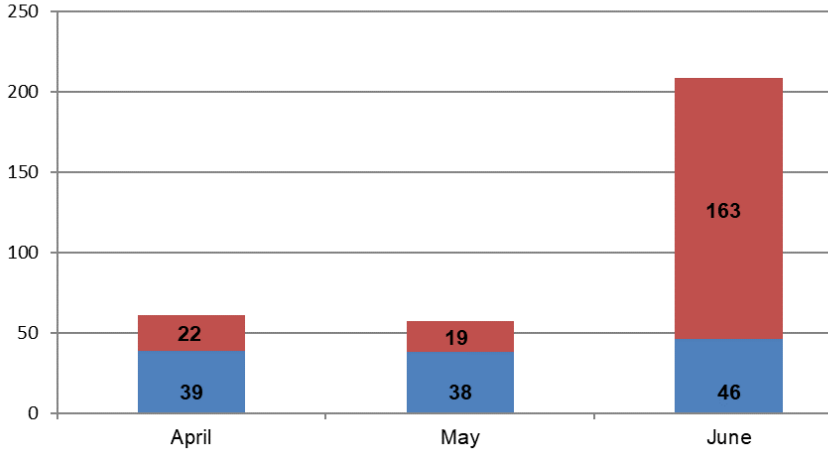


CALL 2-1-1 Quarterly Data Report April - June 2023

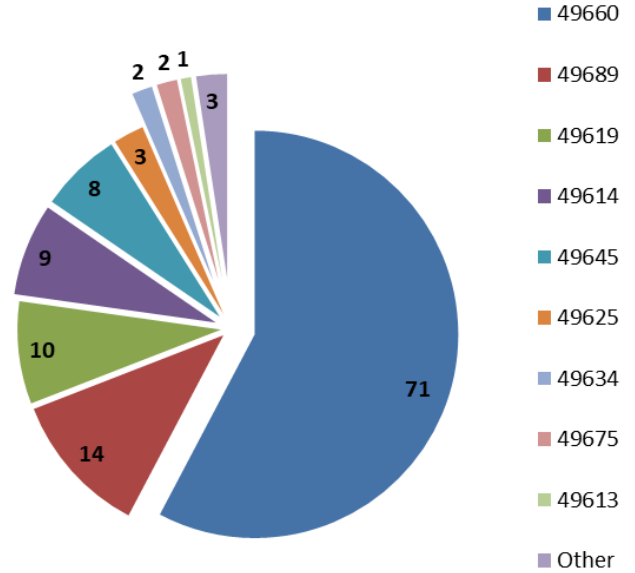
Manistee County

Monthly Contacts

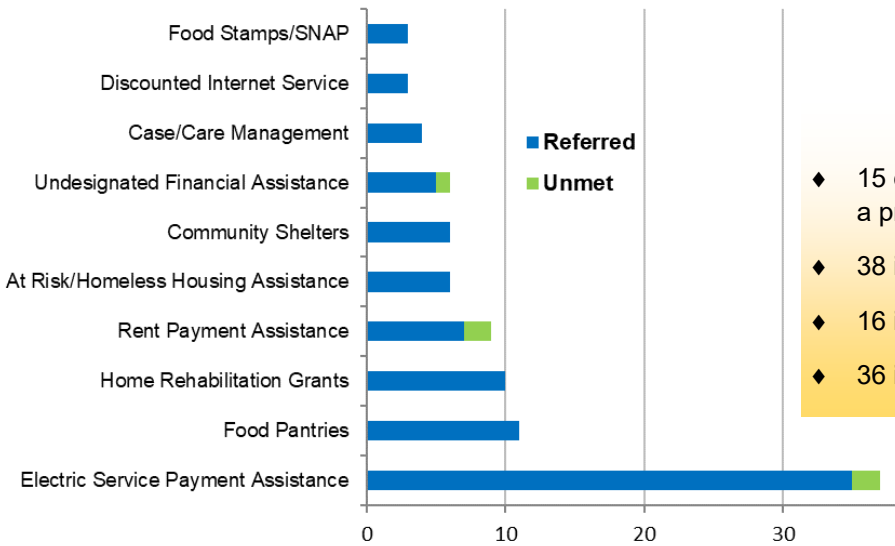
■ Calls ■ Web Searches



Contacts by Zip Code



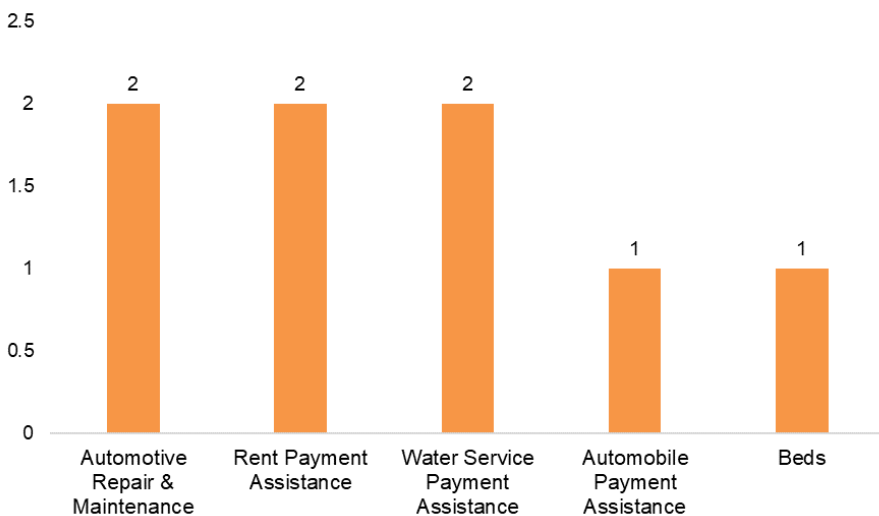
Top 10 Service Requests



Additional Contact Statistics

- ◆ 15 contacts involved a household with children ages 0-5 or a pregnant woman
- ◆ 38 individuals stated currently receiving SNAP benefits
- ◆ 16 individuals/household members identified as a veteran
- ◆ 36 individuals served age 60 or older

Top 5 Unmet Requests



Top 5 Agencies Referred

- * Michigan Dept. of Health and Human Services
- * FiveCAP
- * Northwest Michigan Community Action Agency
- * Salvation Army - Mason/Oceana
- * Area Agency on Aging of Northwest Michigan

Community Resource Directory Updates

In the 3rd quarter of FY23, CALL completed the annual review/update of resource records for **12** agencies in Manistee County - **17%** of the total agency records for the county.

In addition, **1** new agency and **1** new service (of an existing agency) were added to the community resource directory for Manistee County.