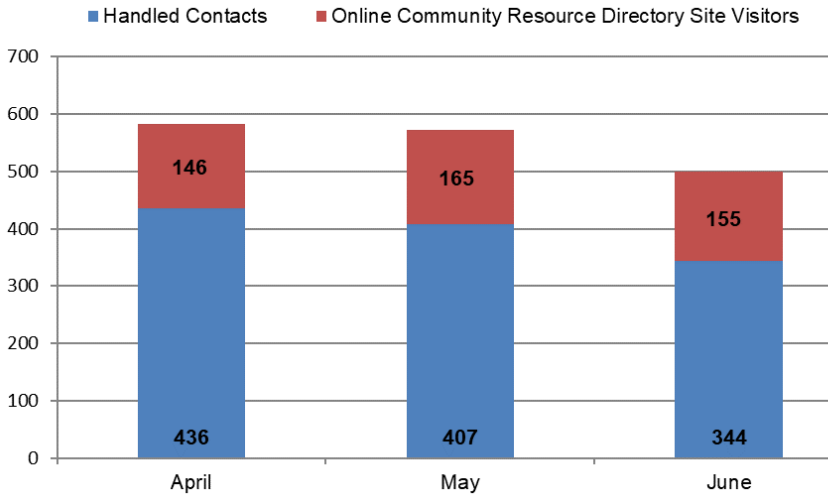
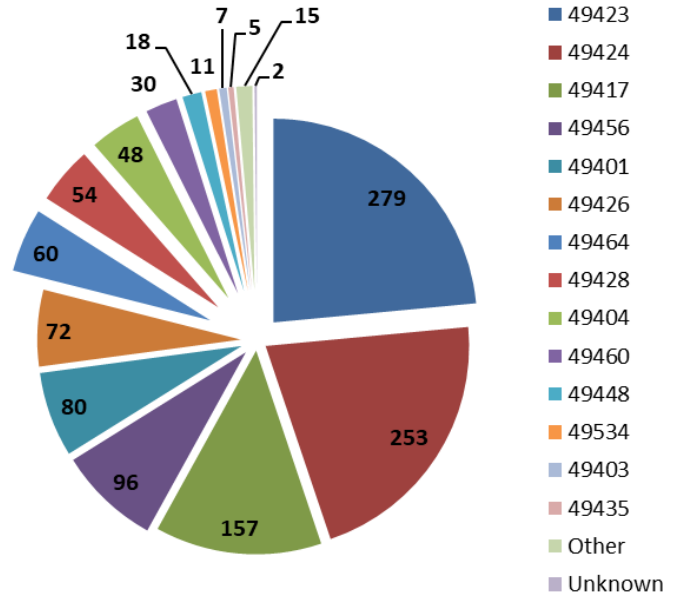


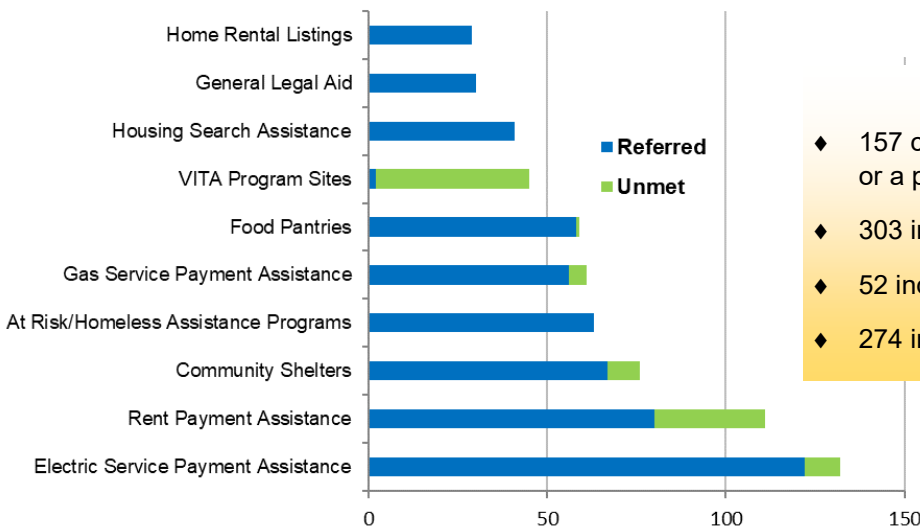
Monthly Contacts



Contacts by Zip Code



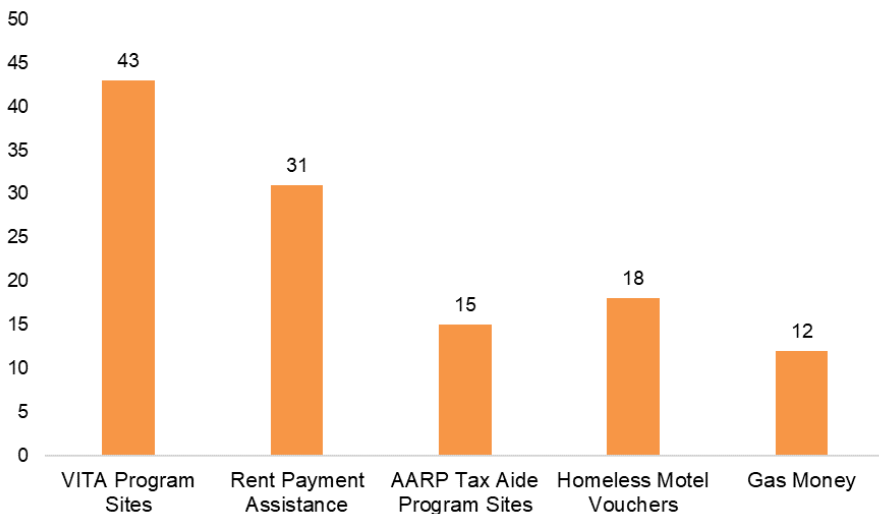
Top 10 Service Requests



Additional Contact Statistics

- ◆ 157 contacts involved a household with children ages 0-5 or a pregnant woman
- ◆ 303 individuals stated currently receiving SNAP benefits
- ◆ 52 individuals/household members identified as a veteran
- ◆ 274 individuals served age 60 or older

Top 5 Unmet Requests



Top 10 Agency Referrals

- * Mich. Dept. of Health & Human Services - 191
- * Good Samaritan Ministries - 155
- * Ottawa County Community Action Agency - 141
- * Love in Action of the Tri-Cities - 61
- * Gateway Mission - 51

This quarter CALL completed the annual review/update of resource records for **30** agencies in Ottawa County - **14%** of the total agency records for the county.

In addition, **1** new agency and **4** new programs were added to the community resource directory.