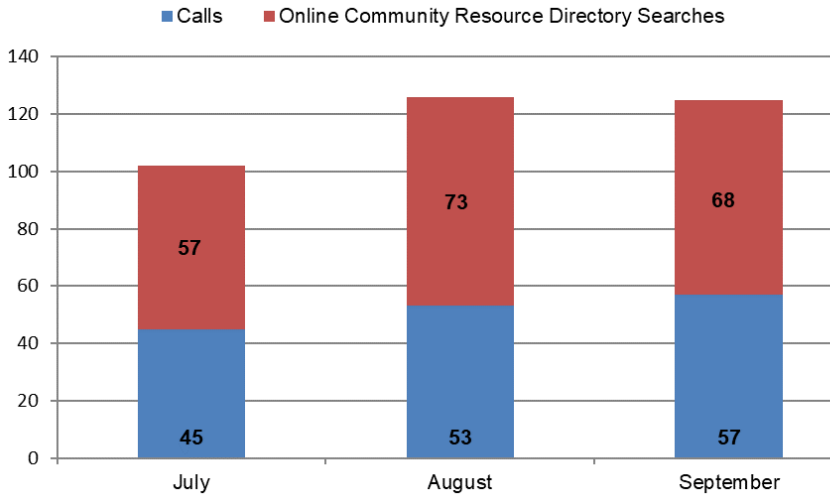
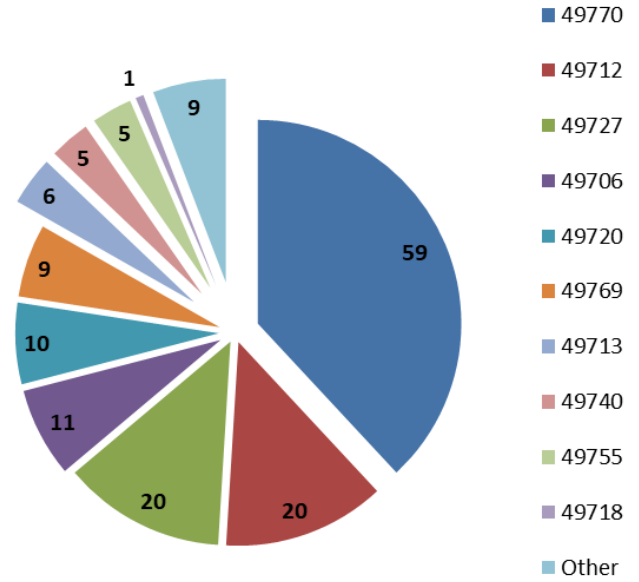


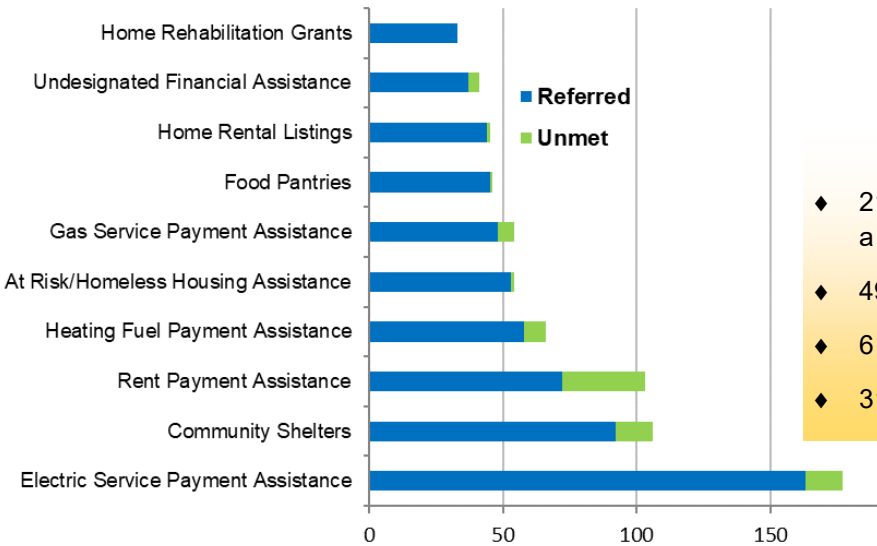
Monthly Contacts



Contacts by Zip Code



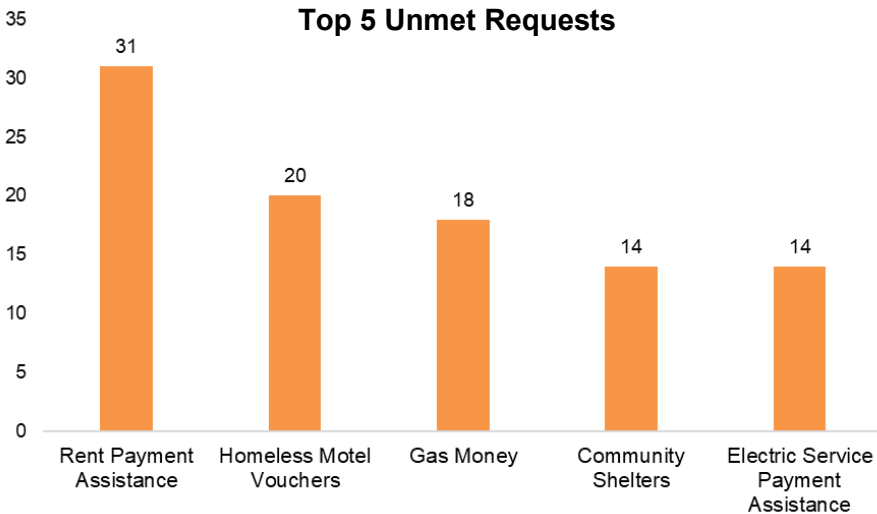
Top 10 Service Requests



Additional Contact Statistics

- ◆ 21 contacts involved a household with children ages 0-5 or a pregnant woman
- ◆ 49 individuals stated currently receiving SNAP benefits
- ◆ 6 individuals/household members identified as a veteran
- ◆ 31 individuals served age 60 or older

Top 5 Unmet Requests



Top 5 Agency Referrals

- Northwest Michigan Community Action Agency - 42
- Michigan Dept. of Health & Human Services - 41
- Salvation Army of Petoskey - 35
- The Nehemiah Project - 16
- Michigan State Housing Development Authority - 9

Community Resource Directory Updates

In the fourth quarter of FY23, CALL completed the annual review and update of resource records for 18 agencies in Charlevoix & Emmet counties - 14% of the total resource records for the counties. .