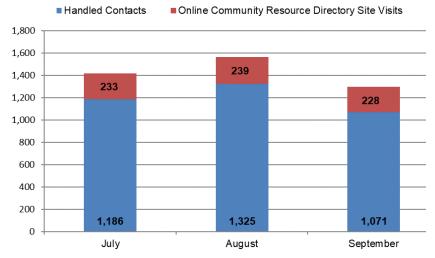
CALL 2-1-1 Quarterly Data Report July - September 2023

Muskegon County

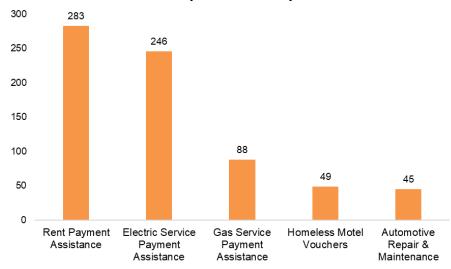
Monthly Contacts



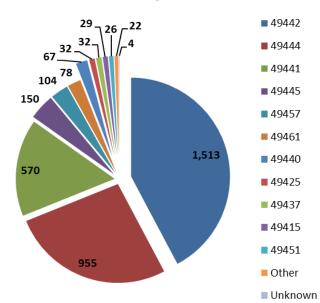
Top 10 Service Requests



Top 5 Unmet Requests



Contacts by Zip Code



Additional Contact Statistics

- 574 contacts involved a household with children ages 0-5 or a pregnant woman
- 1,426 individuals stated currently receiving SNAP benefits
- 149 individuals/household members identified as a veteran
- 815 individuals served age 60 or older

Top 10 Agency Referrals

- * Mich. Dept. of Health & Human Services 688
- Mid Michigan Community Action Agency 321
- Community enCompass 256
- Muskegon Rescue Mission 207
- Salvation Army Muskegon—161

This quarter CALL completed the annual review/ update of resource records for **30** agencies in Muskegon County - **15%** of the total agency records for the county.

In addition, **1** new program was added to the community resource directory.