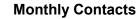


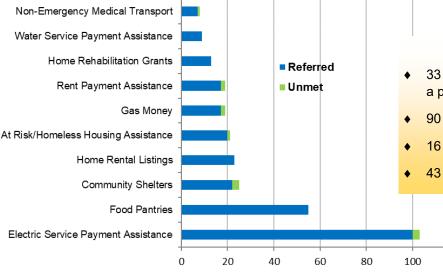
CALL 2-1-1 Quarterly Data Report July - September 2023

Wexford & Missaukee Counties

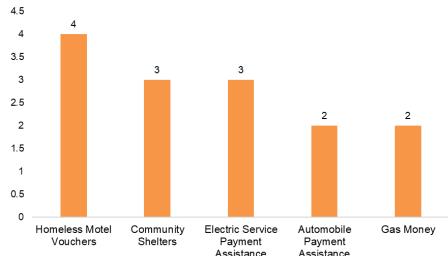


■ Handled Contacts ■ Online Community Resource Directory Searches 250 200 150 114 89 66 100 50 83 93 71 0 July August September

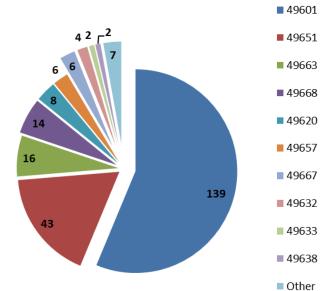
Top 10 Service Requests



Top 5 Unmet Requests



Contacts by Zip Code



Additional Contact Statistics

- 33 contacts involved a household with children ages 0-5 or a pregnant woman
- ♦ 90 individuals stated currently receiving SNAP benefits
- ♦ 16 individuals/household members identified as a veteran
- 43 individuals served age 60 or older

Top 5 Agencies Referred

Salvation Army - Wexford/Missaukee/Kalkaska - 64
Northwest Michigan Community Action Agency - 47
Love INC—Wexford and Osceola Counties - 42
Michigan Dept. of Health & Human Services - 34
Cooperative Ministry - 21

Community Resource Directory Updates

In the 4th quarter of FY23, CALL completed the annual review/update of resource records for 9 agencies in Wexford and Missaukee counties - 9% of the total agency records for the counties. In addition, 1 new program in Wexford County was added to the community resource directory.